

CASE STUDY

Indoguna Singapore Stop Email Attacks and Save Time with Green Radar



INDOGUNA.

Client

Indoguna Singapore

Industry

F&B Industry

Location

Singapore

The Challenge

- + An onslaught of spam and other email-borne threats were making their way to employees' including management inboxes
- + IT team flooded with a high volume of help desk tickets due to the ineffective protection
- + Incumbent solution consistently blocked legitimate emails as potential spam

Key Benefits

- + Accurate email threat detection with a smooth implementation and increased effectiveness
- + Comprehensive insight of email traffic, quarantine email statistics and user-friendly email administrative interface

The Company

Indoguna Singapore Pte Ltd was established in Singapore in 1993, importing the high quality meat and premium products from all over the world, with affiliated companies in Cambodia, Dubai, Hong Kong, Thailand and Vietnam. Indoguna Singapore operates a fully-operational butchery to provide customers with a range of value-added services like meat portioning and processing. They also carry a range of flagship brands for premium seafood, specialty meat products, and leading range of Dim Sums.

The Challenge

With a busy IT team supporting such a large number of end users in the FMCG industry, Indoguna needed a robust email security solution that would protect their network and employees from spam, phishing and viruses while also ensuring legitimate emails were not falsely blocked. However, the Indoguna incumbent solution was not providing effective protection. An onslaught of spam and other email-borne threats were making their way to employees' including management inboxes, and the IT team was flooded with a high volume of help desk tickets. In addition, legitimate emails were consistently blocked as potential spam.

Solution

Indoguna began a vendor evaluation project and compiled a checklist of must-have features and product functionality. The team knew they wanted a cost-effective, cloud-based solution that was easy to implement and manage. Also, a top priority on the checklist, the solution needed to provide accurate email threat detection.

After conducting a search for a top-rated solution, Indoguna selected Green Radar email security solution and realized immediate results with a smooth implementation and increased effectiveness. "The solution is 'set-it-and-forget-it'. Removing the rack and network setup from the equation, we had Green Radar up and running in less than an hour," said Ms. Jenny Quah, IT Manager of Indoguna Singapore. The IT team benefited from simplified management.



With the implementation of GreenRadar, the number of spam emails have reduced significantly. The monthly report gives us insight into the statistics of spam email, phishing email & malicious email and top recipients of such emails to enable us to take proactive steps.

Ms. Jenny Quah, IT Manager, Indoguna Singapore



How Indoguna uses Green Radar

Green Radar delivered on its promise to provide advanced and real time email threat defense. Being in the F&B industry Indoguna regularly gets targeted with high volumes of spam, and Green Radar manages it with accuracy. For example, on average Green Radar analyzed more than 85,000 incoming emails monthly and only accepted 48,400 for delivery to employee mailboxes. With grMail™ administrative portal, “The accuracy we get with Green Radar allows Indoguna IT Team to spend more time on other aspects of security and not worry so much about email threats.”, Jenny commented.

“grMail™ powered by aidar™ has strong performance which has been very good and reliable, and after sales service and SOC support has always been constantly in touch with us to verify any potential threats.”

Green Radar also ensures that Indoguna business communications are not interrupted. The solution allows Indoguna employees to create automated whitelists of acceptable email addresses and to review their spam quarantine folders on a ‘set-it-and-forget-it’ mode. “The end user portal is very intuitive. The flexibility it gives their employees has significantly reduced Indoguna email help desk tickets.”



To Learn more about Green Radar, please visit: www.GreenRadar.com

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About Green Radar

Green Radar is a next generation of email security company using big data, global threat intelligence, artificial intelligence and security experts, to provide enterprise with email threat detection and response and in-depth threat analysis by Managing Detection & Response (MDR) approach.

Green Radar is a wholly-owned subsidiary of Hong Kong's leading cyber security company - Edvance International Holdings Limited (1410.HK). We setup Security Operation Center (SOC) in Hong Kong and Singapore supported by 24/7 local security expert team, to provide real-time monitoring, analyzing, and responding to cyber threat from email for customers.