

## CASE STUDY

# Premium Care Singapore trusts all-in-one email security solution with Green Radar



### Client

Premium Care Singapore Pte Ltd

### Industry

Healthcare and Consultancy Services (General)

### Location

Singapore

### Challenges

The rise in the phishing emails, Business Email Compromise (BEC), impersonation attacks, ransomware payload in emails, targeted malicious email campaigns received, makes traditional email security solutions ineffective in defending it.

### Key Benefits

- ✓ Massive reduction in Spam
- ✓ Seamless integration
  - Simple, easy-to-use interface
- ✓ Clear Email Classification
- ✓ Ultimate Protection from Isolated Platform

## Company Background

Headquartered in Singapore, Premium Care provide personalized medical administrative, services based on trust and enhanced relationship and management with the principal focus to help patients restore their health and be well again.

They pride upon helping patients get well through informed information empowering them to make the best decisions for themselves. The dedicated team listens and understands the patient's needs and offer confidential advice that has their patient's best interest at heart.

### Challenges

With thousands of emails communicated with customers and business partners, Premium Care Singapore were concerned about exposing sensitive information to ongoing and evolving email threats and attacks, not to mention tons of spam mails, graymails and phishing emails receiving daily, including malicious hyperlink in emails with ransomware as the payload.

Premium Care Singapore has explored different popular email security solutions offering in the market. Green Radar Email Security solution was the right choice as the aidar™ platform is able to categories suspicious emails, providing lower false positive alerts; and able to stop infected emails to the recipients effectively. The solution proved itself by successfully detecting, responding and manage malicious email attacks, safeguarding valuable business information for their business.





**Green Radar provides seamless and transparent protection to our users. We are protected from phishing, spam, including impersonation emails. The Link Isolation helps ensure our staff visit websites in an isolated zone, protected from malicious websites, preventing users from entering sensitive data and/or credentials on phishing websites. With Green Radar, we can focus on our business and eliminate the need to allocate man-power resources to manage email threats.**

*Jolene Umberfield Chua, Director*



## Solutions

The business challenges that led Premium Care Singapore to evaluate and ultimately selected Green Radar grMail™ Advanced to protect their email because Green Radar has:

An all-in-one Enterprise Class Email Security solution to protect against spam, virus, malware, spoofing emails, phishing, and other email-borne attacks.

Local SOC and security expert team provides prompt response when customer require additional email security support, without language barrier and time lag issue.

Advanced phishing links scans and Email links isolation technology prevent malicious malware or ransomware downloaded into the users' computers.

Comprehensive sender analysis, Sandboxing, and anti-virus detection for Zero Day attacks as well ransomware attacks.

## Results

Green Radar has an array of rules and security features that perform multiple security functions, such as blocking spam, scanning and removing malicious content, prevent impersonated emails and phishing prevention. It also detonates and checks out various attachments for malware, macros and other like rejecting email when the domain is not found.

Other advantages include:

- Users can whitelist & blacklist unusual email addresses when needed
- Good rule sets effectively in preventing Business Email Compromise/Impersonating email attacks
- Significant reduction on the volume of phishing, spam & malicious emails received
- Extremely reliable and virtually no downtime
- Link Isolation renders all links to an isolated platform prevents any malicious links from getting through

To Learn more about Green Radar, please visit: [www.GreenRadar.com](http://www.GreenRadar.com)

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### About Green Radar

Green Radar redefines email security and enables organizations to focus on running their business. We operate a Managed Detection & Response (MDR) approach to protect organizations from email threats by combining big data with artificial intelligence, global threat intelligence and a team of cybersecurity experts to keep your inbox safe.

Green Radar is a member of Edvance International Holdings Limited (1410.HK), a leading cyber security company headquartered in Hong Kong.